

# Personnel Changes and Fraud Risks

Personnel changes can occur at various levels within an organization, and may result in adjustments to processes, strategies, and organizational structure. While new perspectives and approaches can drive growth and improvement, they can also create fraud risks as employees adapt to the changes and expectations. Awareness of these risks is important because fraudsters may attempt to exploit transitional periods for personal gain.

Three fraud risks and mitigating controls relating to personnel changes are included below:

### ✓ Risk: Increased Pressure

• During personnel changes, individuals may feel pressure to show immediate success as they adapt to new expectations.

#### ✓ Risk: Gaps in Controls

 Incoming personnel need time to familiarize themselves with existing controls, creating opportunities for fraudsters to exploit weaknesses.

#### ✓ Risk: Changes in Processes

 Personnel transitions may result in changes to policies, processes, or organizational structure, which can increase fraud risks during the adjustment period.

### **V** Control: Clear Communication

 Maintaining open lines of communication during periods of transition can help alleviate pressure felt by personnel.

## **V** Control: Comprehensive Training

• Incoming personnel should receive thorough training on business systems and controls that are relevant to the position.

### **W** Control: Monitoring and Oversight

 Enhanced monitoring and oversight may be necessary to promptly address weaknesses or irregularities while processes are refined.

### Where can I find more information?

- **W** <u>USF Regulation 5.001</u>: Fraud Prevention and Detection
- USF Office of Internal Audit website: <u>https://www.usf.edu/audit/</u>

### How can I report potential fraud or abuse?

- 🖌 Notify your supervisor
- Contact the USF Office of Internal Audit at (813) 974-2705
- **W** Report activities anonymously through the <u>EthicsPoint</u> hotline at (866) 974-8411