

Julie Radlauer-Doerfler, L.M.H.C.

Curriculum Vitae

4220 North East 25th Avenue
Lighthouse Point, Fl. 33064
Phone: (954) 649-1902
Email: jradlauer@comcast.net

Summary of Qualifications:

Over twenty-five years of experience in community and system transformation, organizational development, research and evaluation, supervision of evidence-based practice, continuous quality improvement, program development and training for Governmental agencies and non-profit health and human services organizations. Experience teaching as an adjunct professor and with curriculum development, supervision and grant facilitation. Qualified professional with a proven record of developing leaders, strengthening organizations, and sustaining communities.

Education:

DrPH, University of South Florida, Tampa, Florida
Major: Public Health Leadership (2018-2021)

M.S., Nova Southeastern University, Ft. Lauderdale, Florida
Major: Mental Health Counseling (1992-1994)

B.A., University of Colorado, Boulder, Colorado
Major: Psychology and Chemistry (1998-1992)

Training/Certification:

- 200-hour Vinyasa Yoga Teacher Certification (2022)
- Youth Thrive; Train the Trainer (2020)
- Race Equity Institute (2015)
- Collective Impact (2014)
- Results Based Accountability (2013)
- CCISC (2009)
- Wraparound Train the Trainer (2005)
- Myers Briggs Certified Facilitator (2005)
- Cultural Competence (2004)
- High Fidelity Wraparound (2004)
- Integrative Behavioral Family Therapy (2003)
- Functional Family Therapy (2003)
- Motivational Interviewing (2003)
- Multi-systemic Therapy (2002)

- Therapeutic Crisis Intervention (2000)
- Autistic Behavioral Therapy Certification (1996)

Presentations:

Radlauer, J. (2022). Social Support and Building Community. Momentum [Facilitation Session]. Tel Aviv, Israel.

Radlauer, J., & Bostick, K. (2022). Bringing the Past to the Present- Creating the Future in Child Welfare. [Keynote Session]. Gentracon 2022- Addressing Generational Trauma, Panama City, Florida, United States.

Radlauer, J., Ricketts, E., Sorensen, J., & Harris, C. (2021). Equitable Advancement of Support for Everyone in the Treasure Coast. National System of Care Conference, United States.

Radlauer, J., & Ricketts, E. M. (2021). Structural Racism in the Behavioral Health System. [Plenary Conference Session]. Florida Behavioral Health Conference, Orlando, Florida, United States.

Radlauer, J. (2020). Level the Playing Field: Social Support and Social Capital for Improved Mental Health Outcomes with Black and Brown Families. [Conference Session]. National Federation of Families for Children's Mental Health, Virtual, United States.

Radlauer, J., & Ronik, M., (2020). *Research to Results: A Community-Based Approach to Building Social Capital Through Cross-Sector Collaboration*. [Conference session]. American Public Health Association Conference, San Francisco, California, United States.

Radlauer, J., (2020). The Science of Social Supports, [Ignite session]. Georgetown National Training Institutes for Behavioral Health, Washington D.C., United States. (Conference cancelled)

Radlauer, J., (2020). Statewide Implementation of High- Fidelity Wraparound- A Panel Presentation, [Conference session]. Georgetown National Training Institutes for Behavioral Health, Washington D.C., United States. (Conference cancelled)

Radlauer, J., (2020). Statewide Implementation of High- Fidelity Wraparound- A Panel Presentation, [Conference session]. University of South Florida Tampa Research Conference, Tampa, Florida, United States. (Conference cancelled)

Radlauer, J., (2018). *High Fidelity Wraparound and Transition to Independence in Broward County*, [Conference session]. Broward Behavioral Health Coalition Conference, Broward County, Florida, United States.

Radlauer, J., (2018). *The Impact of the Opioid Epidemic*, [Ignite presentation]. The Georgetown National Training Institutes for Behavioral Health, Washington, D.C., United States.

Radlauer, J., & Ronik, M., (2018). *Collective Impact and Results Based Accountability in Needs Assessments*. [Conference session]. FAADA Conference, Orlando, Florida, United States.

Radlauer, J., & Ronik, M., (2018) Re-Entry Using the Wraparound Process [Conference session]. Palm Beach Re-Entry Summit, Palm Beach County, Florida, United States.

Radlauer, J., and Zuchman, L., (2016). *Wraparound Learning Communities*. [Conference session]. Florida Wraparound Presentation National Innovation, Melbourne, Florida, United States.

Provided seminars and presented at conferences on the local, state and national level before 2015.
California

Texas System of Care

Oklahoma System of Care

Colorado

Washington D.C.

New York

Georgia

Virginia

Virtual Presentations, Webinar development for the following presentations:

Created online Wraparound 101 training in virtual format through Learning Management System for self-paced Wraparound professionals.

Natural Supports with Behavioral Health Professionals (2022). Half day presentation. Developed for FADAA and presented in 2022.

Implicit Bias Training for the Children's Services Council of Broward County- conducted multiple half day and full day sessions for business community members.

Compassion Fatigue and Self-Care with Miami Dade College Faculty (2022). STEM SMART Conference.

Coping Strategies for Students at Miami Dade College (2022). STEM SMART conference.

Understanding Structural Racism in the Behavioral Health System (2021). Presented at the Southeast Florida Behavioral Health Network Board Retreat, October 2021.

Structural Racism in the Behavioral Health field (2021). Created an online presentation for USF Health Disparities graduate level course.

Working with Culturally Diverse Families (2021). Half day training event. Developed for FADAA and presented in 2021.

Wraparound Principles 3.0 Train the Trainer (2012). Full day training provided to trainers in Palm Beach County Schools.

Wraparound Principles 3.0 (2021). Half day training provided to Palm Beach County Schools. Trained over 400 employees.

Clinical Supervision (2021). Half day training event. Developed for FADAA and presented in 2021.

Resilience (2021). One day training Event. Developed for FADAA and presented in 2021.

Science of Support (2021). Half day training event. Developed for the Advocacy Network and presented in 2021).

Wraparound 101 (2020). Three-day training event. Developed for Southeast Florida Behavioral Health Network presented 2020.

Natural Supports Training (2020). Half day training event. Developed for Dade, Broward and the state of Florida presented 2020.

Wraparound Refresher course (2020). Half day training event. Developed for state of Florida presented 2020.

Systems Partner Training in Wraparound (2020). Half day training event. Developed for state of Florida presented 2020.

Introduction of High-Fidelity Wraparound, 2019. half day training event. Developed for FADAA and presented 2019.

Teaching and Evaluation Experience:

- University of South Florida faculty member and instructor, Master of Science Program in Child and Adolescent Behavioral Health.
- Evaluation and research on the Eudai Teen electronic Application. Provided qualitative research and evaluation on the utilization of electronic applications to address mental wellness with Team Eudia- winners of the FTX competition for \$1,000,000 (2022).
- Developed Organizational Wraparound Readiness Assessment Protocol (OWRAP) designed to assist organizations in internal assessment of their organizational culture and readiness to implement Wraparound.
- Adjunct Faculty for Nova Southeastern University in the Institute for the Study of Human Service, Health and Justice. Courses taught include Introduction to Human Service Administration and Social Issues and Human Service Delivery.
- Contracted to provide Wraparound training, coaching and consultation with statewide system of care. Broward Behavioral Health coalition's initiative is in collaboration with the school system and the foster care system, Big Bend Community Based Care is collaborating with the foster care system and mobile crisis response teams and Miami

Dade is collaborating with the school system of Miami Dade County. Each initiative includes system of care work and larger community engagement.

- Provide training on the national level for team-based facilitation interventions working with culturally diverse populations. Worked with the Department of Juvenile Justice of Virginia in a 6-district area to provide training, technical assistance and learning communities to support the implementation of team-based community facilitation.
- Supervised Master's level interns through the University of South Florida school of Community and Behavioral Health. The intern responsibilities include tracking statewide data for the statewide Wraparound initiative through the Department of Children and Families.
- Conducted state-wide Wraparound Coaching Cohorts designed to ensure fidelity to the model and build statewide capacity of Wraparound Coaches. The four-month coaching cohort is an opportunity for practice level and supervision level growth.
- Conduct State-wide training and Wraparound Learning Communities in Dade, Broward and Palm Beach Counties to support the implementation of High-Fidelity Wraparound. Consult/Coach with other statewide initiative including Jacksonville providers, Panama City providers and those that attend Wraparound training.
- Worked directly with Vroon VDB to develop Florida Wraparound Certification process to be available statewide. Utilized certification in high fidelity Wraparound Coach/Trainer to develop a state approved Wraparound/Person to Person curriculum that supports educating case managers in evidence-based practice. This training curriculum is utilized in Broward County to train all children's targeted case managers on a quarterly basis. Provide training and coaching for Dade, Broward and Palm Beach Counties in the implementation of High-Fidelity Wraparound.
- Provide technical assistance, training, coaching and certification in the Wraparound process to the behavioral health providers involved in the Miami Dade Wraparound Project (FACES) through the South Florida Behavioral Health Network. The FACES project is a 6 year SAMHSA grant designed to implement high fidelity Wraparound to co-occurring youth residing in Dade County. This consultation continues through the on-going Beyond Empowerment Expansion grant cycle. Supported the cultural competence, social marketing and clinical aspect of the grant.
- Developed and implemented various Leadership Academy initiatives annually over the past ten years. The curriculum is devoted to improving and enhancing the leadership and managerial skills of mid to senior level managers in the social services arena. The Academy is typically a 9-month curriculum though has been individualized to a 6-month format as well as a 4-month format. To date over 150 individuals have participated in the various academies and funding for the projects has come from Broward County Board of County Commissioners, American Express, the Community Foundation of Broward and Broward Behavioral Health Coalition. Topic areas include: communication skills, cultural competence, team building, emotional intelligence and leadership, positive psychology,

and presentation skills. Also conducted similar training for consumers of behavioral health services.

- Conducted evaluation of statewide pilot projects for the Department of Children and Families. This project involved the monitoring and evaluation of eight different DCF funded pilot projects. The initiative was designed to evaluate the integration of services provided through the Child Welfare System and the Behavioral Health system to determine effectiveness of evidence-based practice models. Recommendations were made to the Department of Children and Families and ultimately submitted to the Florida Legislature to assist with future funding decisions.
- Developed and provided Leadership training in collaboration with Group Victory for the upper and middle management of ChildNet. Topics included in this training series include; Communication, Problem Solving, Change Management; Time Management, Performance Management, Customer Service, Conflict Resolution, Influence, Situational Leadership and Business 101.
- Provided community training on Myers Briggs in the Workplace, Cultural Competence, System of Care, Leadership, Documentation, Wraparound and Strength-Based Case Management, Co-Occurring Psychiatric and Substance Use Conditions, Strength-Based Supervision, and Positive Psychology. Developed the curriculum for the train the trainer modules for Documentation training and Leadership Training. Also developed the curriculum and supported the process for the train the trainer and the on-line Documentation training offered through the Children's Services Council.
- Provided community planning retreats, team building retreats and strategic planning retreats for entities including Broward Partnership for the Homeless, Broward Sheriff Office, Nova Southeastern University, Broward County Government, Broward County Commission on Substance Abuse, Broward Healthy Start Coalition, Children's Services Council, Urban League of Broward County and Broward House.
- Wrote system-wide grants to support community planning for organizations including United Way of Broward County, Broward County Commission on Substance Abuse, Children's Services Council, Mental Health Association of Broward County, Broward Behavioral Health Coalition, Susan B. Anthony Recovery Center, Partnership for Community Health, Hanley Center and Court Options.
- Faculty position in the Comprehensive Training Center designed to provide CAP Substance Abuse education to community professionals. Taught clinical supervision and ethics of supervision within the program.
- Conducted system-wide Cultural Competence assessment and implementation of organizational assessments and planning. Provided on-going training and coaching around addressing culture in the workplace. Led community cultural competence initiative including training of community trainers and champions.
- Nova Southeastern University Fischler School of Human Services and Education: Assisted the Fischler School in the development of a comprehensive strategic plan, provided team building during a transition; coordinated the Building Bridges Conference to assist the special needs population with transitioning.

Publications:

- Structural Racism in Behavioral Health (2022). *Health Equity*. Morehouse School of Medicine.
- Understanding How Social Media Impacts Mental Health (2022). Daily Drip Contributor- Online- Linked In.
- The Secret Sauce to Happiness. (2022). Children's Services Council of Broward Annual Report on Resources.
- Creating Resilience Through Social Support (2022). Daily Drip Contributor- Online Linked In.
- A Response to Structural Racism in the Behavioral Health Delivery System: Exploring Social Support and Social Capital toward Equity. (2021). ProQuest.
- Practical Guide to Self- Care for Helping Professionals. (2020). Julie Radlauer and John VanDenBerg.
- Practical Guide to Self-Care for Wraparound Professionals. (2020). Julie Radlauer and John VanDenBerg.

Service and Community Outreach/Professional Board Membership:

- Daily Drip Contributing Writer (2022- present)
- Broward County HIV Prevention Planning Council (2015-present)
- American Evaluation Association (2014-present)
- Statewide Wraparound Committee-Florida (2015-present)
- International Positive Psychology Association (2014-present)
- National Wraparound Initiative- Core Group (2010-present)
- National Wraparound Initiative (2006-present)
- Children's Consortium, Inc., President (2001-2003)
- Children's Consortium, Inc., Vice President (1998-2001)
- Behavioral Health Taskforce (2002-2003)
- Broward Training Collaborative (2002-2003)
- Family Service Planning Team, Level of Care Review Committee
- Multi-Disciplinary Committee-Chairperson

Experience:

**Collectively- A Radlauer Venture
Chief Executive Officer (December 2020-present)**

**The Ronik-Radlauer Group, Inc.
Principal Partner (January 2003-present)**

- Executive Producer of This is My Brave- Broward County 2022. Designed to address mental health stigma at the Coral Springs Center for the Arts.
- Developed Social Connections Youth Thrive Training and Train the Trainer Curriculum for the Center for the Study of Social Policy's Youth Thrive Initiative (2022).
- Co-created Community Foundation of Broward's Race/Equity organizational statement in collaboration with the Community Foundation of Broward's Race/Equity workgroup.
- Interviewed for "On the Couch with Dr. Davis". Addressed topics of Social Support and improving mental health outcomes through accessing support systems (2022).
- Facilitated Leadership Retreats utilizing Myers Briggs Personality in Leadership. Four monthly sessions with Children's Harbor in Broward and St. Augustine Youth Services Leadership in St, Augustine.
- Developed the Equitable Advancement of Support for Everyone (E.A.S.E.) curriculum and piloted it with Southeast Florida Behavioral Health Network in a SAMHSA System of Care grant.
- Worked with Lutheran Services Florida to support Wraparound in the implementation of a Criminal Justice grant in Hernando County, Florida.
- Collectively Us- Unpacking Racism podcast series to address structural racism in systems and communities.
- Statewide Wraparound Coaching Cohorts- conduct quarterly Coaching Cohorts designed to support the implementation of high-fidelity Wraparound throughout the state of Florida
- Facilitated the Peace, Love and Wraparound Community of Support initiative designed to create a statewide network to further the implementation of Wraparound. The group meets quarterly, and a quarterly newsletter is developed.
- Developed the Peace, Love and Wraparound Social Capital Fund to support Wraparound Facilitators in access natural supports for the children and families seeking services. The fund provides direct access to financial capital to enhance social supports.
- Centers for Disease and Control (CDC) grant through Palm Beach County Schools, Provided training, video development and coaching toward train the trainer to Palm Beach County school behavioral health professionals.

- Facilitated the development of You Tube videos to discuss mental health through gaming conversations. Broward Behavioral Health Coalition project designed to address May is mental health month.
- We Can Talk- Conversation about Race podcast series to address open communication around racially divided issues. Developed as a forum to begin difficult conversations and bridge the divide.
- Provided training, coaching and technical assistance to the School Board of Dade County and the School Board of Palm Beach County regarding team-based interventions related to Marjorie Stoneman Douglass funding to address collaboration within the school districts.
- Provided training and coaching with the Advocacy Network on Disabilities in Miami Dade County around the development and implementation of engaging social support and social capital with families.
- Provided facilitation to the South Florida Behavioral Health Collaborative through Palm Health Foundation, BeWell PBC and the Health Foundation of South Florida. This is a regional collaborative designed to identify social capital with the South Florida region. The collaborative consists of community representatives of all three counties in the region and resulted in a logic model and an action plan for moving forward in the world of social support.
- Commissioned through Southeast Florida Behavioral Health Network in collaboration with Palm Beach County Human Services and BeWell Palm Beach County to conduct a comprehensive needs assessment and develop a strategic plan. This assessment is a three phased approach including behavioral health service funding, Palm Beach County resource allocation towards behavioral health and community and resident involvement identifying how culture impacts the use of the behavioral health system.
- Worked with the Department of Health in Port St. Lucie, Florida to create a comprehensive needs assessment and develop the CHA (Community Health Assessment). This initiative included the utilization of the MAPP (Mobilizing for Action through Planning and Partnerships) process and included local community engagement through focus groups, stakeholder interviews and surveys. The CHA was then utilized to create the CHIP (Community Health Improvement Plan).
- Conducted a statewide needs assessment on the implementation challenges of High-Fidelity Wraparound. The final product was submitted to the Department of Children and Families as well as the University of South Florida.
- Provided comprehensive assessment of the state of High-Fidelity Wraparound in the state of Florida. This contract with the Department of Children and Families provided

assessment, analysis of data and development of a planning document to implement High Fidelity Wraparound throughout the state of Florida. This includes training, coaching, technical assistance and evaluation of the process. The statewide project is a three-year initiative connected to a SAMHSA System of Care Expansion grant.

- Commissioned through the Southeast Florida Behavioral Health Network in collaboration with the Farris Foundation to conduct a comprehensive needs assessment of the behavioral health system of care in Palm Beach County. This included over 70 key stakeholder interviews, 14 focus groups, collection and analysis of data, and facilitation of sessions to understand the data and prioritize services. Data analysis resulted in report and comprehensive plan to provide guidance and support for action steps moving forward.
- Conducted analysis of Opioid crisis in Palm Beach County commissioned by the Palm Beach County Office of County Administration. This included the review of multiple documents, key stakeholder interviews, and data related to the opioid crisis. This analysis resulted in a comprehensive report with recommendations to the Palm Beach County Commission for funding and services
- Provided support and consultation to the Palm Health Care Healthier Communities Initiatives. This Collective Impact initiative is designed to promote community collaboration in six targeted Palm Beach communities. The Ronik-Radlauer Group, Inc. worked in each of the six communities to conduct comprehensive Needs Assessments and data collection that will influence the decision-making process. We supported the leadership team development and provided training on community culture. Ultimately each of the six communities developed strategic plans that impacted important needs identified in those targeted communities.
- Coordinated the system re-design for Healthy Start Coalition of the Maternal Child Health System of Care in Broward County. Provided a comprehensive assessment of the FIMR process and how to incorporate the data findings of the FIMR process into the various community workgroups utilizing the Results Based Accountability (RBA) framework. Assisted the community in focusing on disparities, identifying prioritized needs and seeking funding through grants to support those community initiatives.
- Provided a comprehensive Needs Assessment and the development of a Strategic Plan for the HIV Planning Council through Ryan White funding. This initiative includes data collection through focus groups, stakeholder interviews, literature review, asset mapping, stakeholder surveys and data analysis. This initiative is designed to create a comprehensive plan between the County funded Ryan White Program and the Department of Health HIV Prevention program.
- Provided coordination of system level Broward County children's strategic plan utilizing Results Based Accountability framework through the Children's Services Council. Consult with several child serving systems (including Special Needs, Behavioral Health, Maternal Child Health, Department of Juvenile Justice, Transitional Youth, Cultural Competence, Workforce Development, Prosperity and Early Child Education) in the development and implementation of their system strategic plan.

- Served as Clinical Director to the SAMHSA One-Community Partnership Project for SED children service providers. Responsibilities included providing clinical oversight to the process. Additionally, provided consultation to Broward County's System of Care community grant site on the implementation of High Fidelity Wraparound service delivery.
- One Community Partnership: integrally involved in the writing of and the 6 year implementation of the One Community Partnership grant. This included meeting with the OCP workgroups to assist them in prioritizing their goals during the last year of the grant. The Ronik~Radlauer Group facilitated the development of a comprehensive Sustainability Strategic plan that identified key indicators of success, objectives, strategies, action steps, responsible parties, and mechanism of sustainability. This final report was then presented to the OCP Governance Board for input and approval and submitted to the Federal Government.
- Developed a comprehensive Sustainability Strategic Plan for One Community Partnership that identified key indicators of success, objectives, strategies, action steps, responsible parties and mechanism of sustainability. The final report was presented to the OCP Governance Board for approval and submitted to the Federal Government.
- Coordinated assessment of Cultural Competency for children's SED system of care in partnership with the Children's Services Council. Create lexicon to include definition, glossary, standards, values and principles, and recommendations to improve Cultural Competency in Broward County.
- Evaluated feasibility and developed an action plan to assist various providers with the implementation of Medicaid reimbursement for their organizations. Assisted SOS Children's Village and Broward Partnership for the Homeless with the assessment and action plan to utilize alternative funding streams to support future service provision.
- Provided consultation regarding system wide training opportunities for the Mental Health Association of Broward County including the All-Star Leadership Academy, Consumer Leadership Academy, Training of Family Support Partners, collaboration on CCISC-Broward Cares (Co-Occurring Mental Health and Substance Abuse).
- Provided leadership and technical assistance to various organizations seeking CARF accreditation, re-accreditation, and/or policy and procedure review including The Starting Place, the Broward Sheriff's Office Department of Community Control's Drug Court, Broward Partnership for the Homeless, Our Children Our Future, Gerena Associates, Broward Healthy Start Coalition, the Mental Health Association of Broward County, and Susan B. Anthony Recovery Center.
- Provided leadership and guidance to Susan B. Anthony Recovery Center, a non-profit substance abuse organization serving children, adolescents and families in South Florida in the strategic planning process.
- Conducted a large-scale organizational assessment of The Starting Place, a substance abuse facility in Broward County that provides services to adolescents and adults. Services included the analysis of survey tools, focus groups, and satisfaction surveys, as well as of the programs themselves.

- Provided consultation to the Broward Sheriff's Office Department of Community Control's Treatment Programs in an effort to prepare them for CARF accreditation. Assisted in the implementation of systems, development of policies and procedures, and creation of performance improvement activities. Awarded a three-year accreditation at the highest level and the first Drug Court to be accredited in the country. Led the re-accreditation effort resulting in zero recommendations to the organization.
- Center for Independent Living: Board of Directors, strategic plan development

Henderson Mental Health Center

Director of Youth and Family Services (1999-2003)

- Responsible for the oversight of children's services for the largest community mental health center in Broward County. Supervision of approximately 200 staff and 17 different service programs with a budget of \$9,000,000. Responsibilities included performance improvement, grant writing, program implementation, organizational development, and management consultation.

Henderson Mental Health Center

Administrator of Youth and Family Services (1997-1999)

- Coordinated children's services including administrative, clinical and fiscal aspects of the department consisting of six programs offering services to children and families. Focused on program development, grant writing and new project implementation.

Department of Children and Families

Children's Mental Health Specialist (1996-1997)

- Responsible for the monitoring of all children mental health service providers in Broward County. Implemented statewide outcome measurement system locally including training all service providers in the system. Coordinated system of care meetings and insured community collaboration among community service providers.