



New Employee Orientation 2020

# What is Compliance?



Knowing, respecting, and following the rules.

## What is expected of you?



- Be a role model
- Stay informed
- Raise questions
- Report concerns

## Compliance Framework

Florida Legislature STATUTES

Florida Board of Governors REGULATIONS

USF Board of Trustees REGULATIONS

USF Executive Management POLICIES & PROCEDURES

Unit/Departmental Management PROCEDURES & GUIDELINES



## **USF** Polices & Regulations

https://www.usf.edu/general-counsel/regulations-policies/index.aspx



#### **Regulations and Policies**

Office of the General Counsel / Regulations and Policies / Index of Curr

#### OVERVIEW

INDEX OF CURRENT REGULATIONS AND POLICIES

NEW AND PROPOSED REGULATIONS AND POLICIES

ARCHIVE OF ADOPTED OR REPEALED REGULATIONS AND POLICIES

REGULATION AND POLICY DEVELOPMENT AND REPEAL

#### INDEX OF CURRENT The following documents are in PDF

The following documents are in PC the documents.

	FRAUD
	Title
	Abandoned Vehicles-Policy 6-035
	Academic Curricular Offerings-Reg

Academic Freedom and Responsibilit



REGULATION

Number: USF5.001

Title: Waste, Fraud, or Financial Mismanagement

Prevention and Detection

Responsible Office: Office of Internal Audit

Date of Origin: 3-9-17 Date Last Amended: 6-24-20 (technical) Date Last Reviewed: 6-24-20

\*Regulation 5.001 formerly known as USF Policy 0-024: Fraud Prevention and Detection

#### I. PURPOSE AND INTENT

This Regulation addresses the responsibility of all University of South Florida (USF) and related entity employees for detecting and reporting known or suspected waste, fraud or financial mismanagement. This responsibility also extends to business entities conducting business with USF.

### Online Business Processes



#### Online Business Processes

**Business Processes Sea** 

Explore our Busine

Welcome to the USF Online E university system processes. ' correctly.

How to search for an OBP do

Search Online Business Pro

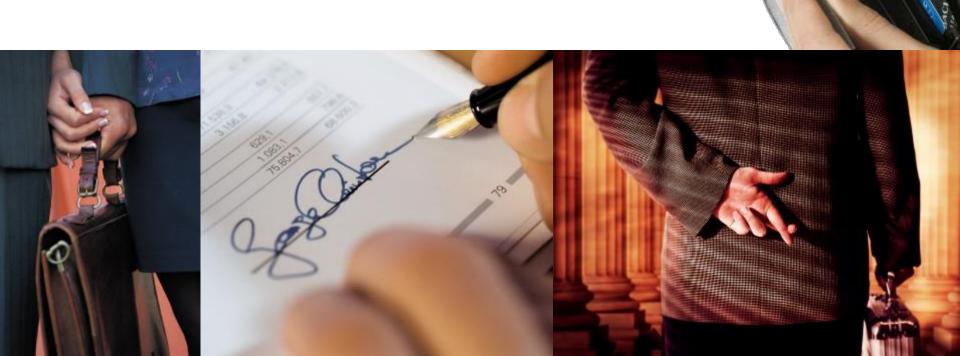
Search...

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## What is Ethics?

- Honesty
- Integrity
- Putting the public interest first



# Florida Code of Ethics (FCOE) for Public Officers and Employees

- Prohibits or restricts us from private gain
- Sets standards of conduct for all employees

#### Conflicts of Interest:

- Gifts or benefits
- Misuse of Public Position or Non-Public Information
- Business, Contractual, & Employment Relationships
- Nepotism

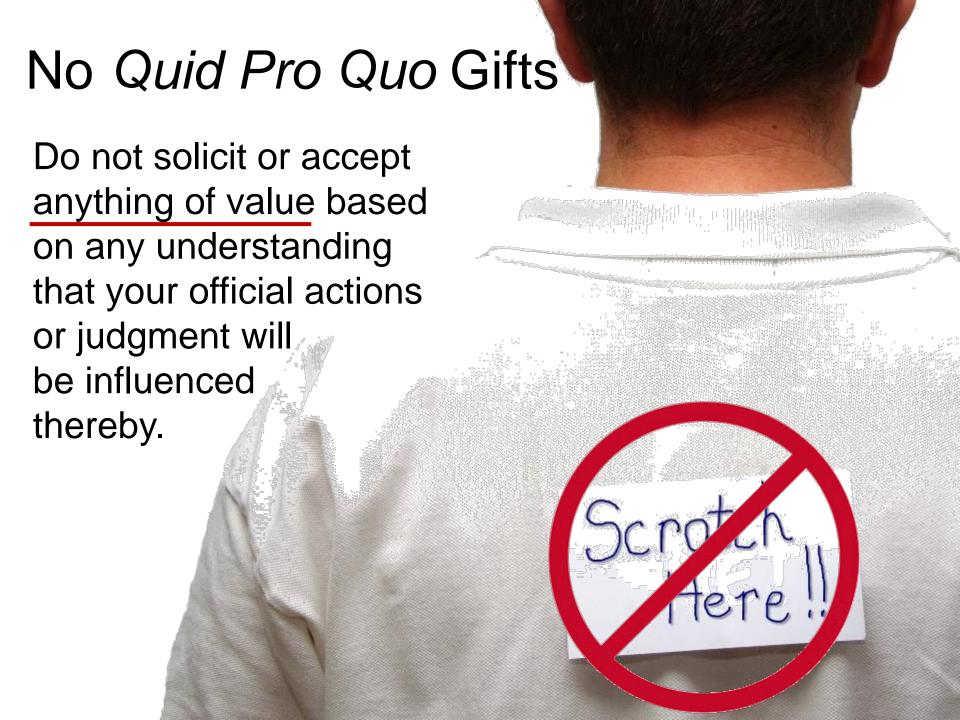
## Why adhere to the FCOE?

#### Penalties can include:

- Reprimand, suspension, demotion, salary reduction, dismissal, restitution
- Forfeiture of 1/3 salary per month for up to 12 months
- Civil penalty of up to \$10,000



Do the Right Thing



# What is "anything of value"?

#### Includes:

Gift



Loan



Reward







Promise of future employment

Favor or Service

#### No Solicited Gifts



Do not solicit any gift from a Vendor or Lobbyist for the personal benefit of yourself or any other person.



#### No Gifts to Influence

Do not accept <u>anything of value</u> when you know, or should know, it was given to influence your official actions.



## No Gifts > \$100

Do not accept a gift from a Lobbyist or Vendor that you know or reasonably believe has a value greater than \$100, if you are a procurement employee.



# And a Procurement Employee is?

Any employee participating in procurement through:

- Decision, Approval, Disapproval, or Recommendation
- Preparing Purchase Requests
- Influencing Specifications or Standards
- Investigations or Auditing
- Any other advisory capacity







#### But there's more...

e.g. USF Health, Purchasing

Organizational units and departments may have more restrictive gift guidelines.



### Misuse of Public Position

Do not secure special privileges, benefits, or exemptions for yourself or others by misusing, or attempting to misuse, your...

Position

Property within your trust

Resources within your trust







### Misuse of Non-Public Information

Do not disclose or use non-public information for personal gain or benefit of yourself or any other person or business entity.

e.g. student education information, certain medical records, social security numbers

This applies to current & former employees.



# Conflicting Business, Employment, or Contractual Relationships



# No Selling to the USF

Unless a statutory exemption applies...

Do not rent, lease, or sell any realty, goods, or services to USF, while acting in a private capacity.



# No Vendor Employment/Contracts

Unless a statutory exemption applies...

Do not be employed by or have a contractual relationship with a business doing business with USF.



# Buying for USF

Unless a statutory exemption applies...



Do not purchase, rent, or lease any realty, goods, or services for USF from a business entity in which you, your spouse, or your child is an Officer, Partner, Director, or Proprietor; or has a

material interest.



Ownership of > 5% of the total assets or capital stock.

## Statutory Exemptions

#### Some examples...

- Contract prior to USF employment
- Total aggregated transactions < \$500/calendar year</li>
- Emergency/Sole Source
- Competitive Bid filed with Commission on Ethics
- Sponsored Research Exemption

#### **Contractual Services**

If you <u>participate in the procurement of</u> contractual services, do not become or be the employee of a person or business entity contracting with USF.

"Contractual service" means the rendering by a contractor of its time and effort rather than the furnishing of specific commodities.



#### Look & Sound Familiar?

Any employee participating in procurement through:

- Decision, Approval, Disapproval, or Recommendation
- Preparing Purchase Requests
- Influencing Specifications or Standards
- Investigations or Auditing
- Any other advisory capacity







## Nepotism



"...and what makes you the best member of my family for this job?"

## Nepotism

Do not employ related persons in a single organizational unit or a work-related unit unless approved by the Senior Manager responsible





- Appointment
- Retention
- Work Assignments
- Evaluation
- Promotion
- Demotion
- Salary

#### Related Persons

- Husband or wife
- Parent or child
- Brother or sister
- Grandparent
- Grandchild
- Aunt or uncle
- First cousin, niece, or nephew
- Spouse of a child, brother, sister, or parent
- Parent, child, brother or sister of spouse
- Fiancé or Fiancée
- Persons intending to marry or form a household
- Same legal residence









# **Outside Activity**

Any activity not part of the your USF duties <u>and</u> for which USF does not compensate you.









# Types of Outside Activities Requiring Disclosure and Prior Approval in eDisclose

- 1) Use of USF facilities, equipment, or services
- 2) Supervision/evaluation of a USF student or employee you also supervise/evaluate as part of your USF responsibilities
- 3) Waiver or assignment of rights to inventions or works
- 4) Candidacy for or holding public office
- 5) Compensated Activity
- 6) Potential COI

For faculty, this is limited to professional, compensated activity

This is for situations which are none of the above, but the employee reasonably believes it may create a COI

#### **Annual FCOE Disclosure**



- All Faculty members
- All Administration employees
- Staff employees with a P-card/FAST role
- Temporary employees with a P-card/FAST Role

#### Submit when...

1) Your existing FCOE expires (You will receive automated reminders)

#### OR

2) There are material changes to a previous disclosure



## Nepotism Disclosure



Both related persons must disclose potential nepotism on the FCOE form and receive approval in order for the employment to continue or occur.

#### Submit a when...

The relationship is created or discovered

OR

Before hiring the related person



## Outside Activity Disclosure



All employees must disclose and receive **prior** approval before engaging in any of the 6 types of outside activity outlined in policy.

#### Submit when...

1) Your approval expires and the activity is ongoing (approval cannot exceed 12 months)

#### OR

2) There are material changes to a previous OA disclosure





#### Welcome to MyUSF

EMAIL LEARNING & TEACHING TOOLS

BUSINESS SYSTEMS

GEMS Self-Service

#### **Employee Announcements**

A test of USF's Emergency Notification System will be conducted on Thursday, October 1 at 11:00 am at the Tampa and St. Pete campuses. Learn more.

USF World is proud to announce the Global Achievement Awards! Do you know someone who should be recognized for his or her outstanding global contributions to USF?

Nominations are due October 16.

Please note that FAST will be unavailable due to maintenance between 5:00 PM Fri, 10/2 and Sun, 10/4/15. A MyUSF announcement will be posted when the maintenance is complete.

Nominations/Applications are being accepted for Outstanding Undergraduate Teaching & Advising Awards and Outstanding Community-Engaged Teaching Award. Deadline is no later than Oct. 2. Learn more.

FAST

GEMS

**Payroll Certs** 

**Data Marts** 

HITS

IFIS Space System

**Foundation Reports** 

FAIR

eDisclose

Contract Management

Hours Requested

0/2015)

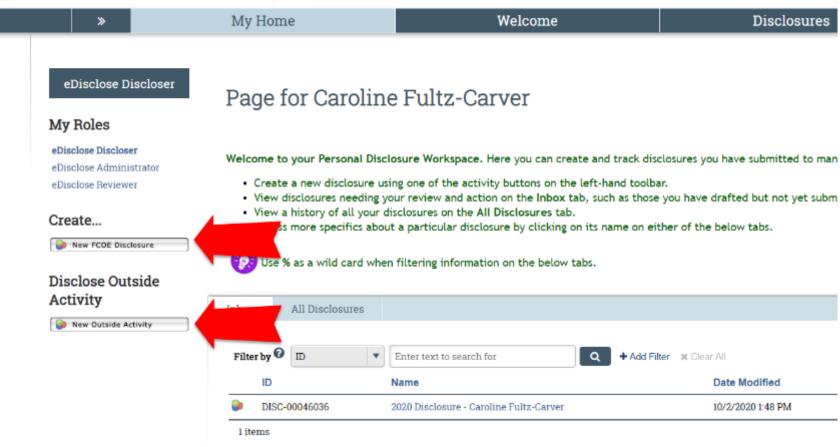
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5-10,

## Your eDisclose Home Page





#### FCOE Review Process

#### Step 1

**Employee** 

Creates new disclosure and submits

#### Step 2

Compliance & Ethics

Reviews and makes a determination regarding which exemption applies, if any

#### Step 3

**Employee** 

Acknowledges the review determination

# Outside Activity and Nepotism Review Process

## Step 1 Employee

Creates new disclosure and submits

## Step 2 Supervisor

Reviews and makes a recommendation to the next reviewer

## Step 3 Manager

Reviews and makes a recommendation to the next reviewer

#### Step 4

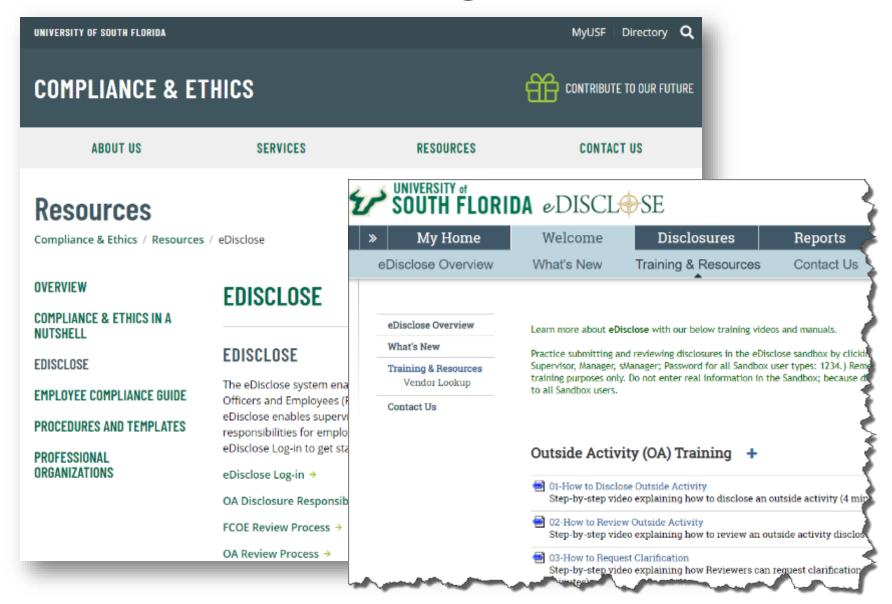
Senior Manager

Reviews and makes a determination

## Step 5 Employee

Acknowledges the review determination

## eDisclose Training & Resources





#### Fraud: Prevention & Detection

Willful or deliberate act or omission with the intention of obtaining unauthorized benefit, service, property, or something of value by deception, misrepresentation, or other unethical or unlawful means.



## Examples of Fraud:

- Forging or altering documents
- Misrepresenting information
- Misappropriating funds, supplies, or other assets
- Theft, disappearance, or unauthorized destruction
- Improprieties in handling/reporting of money transactions
- Authorizing/receiving payment for goods not received or services not performed







### Your Responsibilities

- Know the types of fraud for your area
- Be alert for any indication of fraudulent or dishonest acts

Follow the established system of internal controls





Systems established by University Leadership

#### Need More Help?

Contact the Office of Internal Audit

### Fraud Reporting

Employees observing, suspecting, or having been made known of fraud should immediately it report to their Supervisor.





What if the employee believes their Supervisor is involved?

Report it to the next highest level of Management or Office of Internal Audit

Other reporting options? What if you just have question?

Use EthicsPoint hotline.

#### EthicsPoint Hotline

#### The USF has engaged EthicsPoint

—a third party hosted hotline — which enables safe, secure, and anonymous reporting of activities which may involve misconduct, fraud, abuse, and other violations of USF policies.



#### USF EMPLOYEE OMBUDS

(serving all faculty, administration, & staff)

- Facilitator
- Resolution Generator
- Safe Confidant
- Feedback Provider
- Informal Mediator
- Fairness Booster
- Communication Aid
- Regulation & Policy Resource
- Active Listener
- Career Coach
- Referral Office
- Process Improver



Email: <a href="mailto:omb@usf.edu">omb@usf.edu</a>
Phone: 813-974-7777

Office: CGS 303 (Patel Building)

Website: <a href="http://www.usf.edu/ombuds/">http://www.usf.edu/ombuds/</a>

## Retaliation, Retribution, Reprisals



No tolerance for retaliation, retribution, or reprisals against an employee or student who, in good faith, files a complaint, grievance, or report of violations of law, rule, regulation, policy, or other misconduct.

## Some Examples...

- Discharge, suspension, transfer, demotion
- Withholding bonuses
- Reduction in salary or benefits
- Deflated performance evaluations
- Inappropriate assignment of low grades



Consequences...

Disciplinary Action (up to dismissal)

## Reporting Retaliation

Sexual Harassment or Discrimination

Office of Diversity & Equal Opportunity

Response to filing of a grievance

Employee Relations within Human Resources

Perpetrator is faculty or student

Office of the Provost

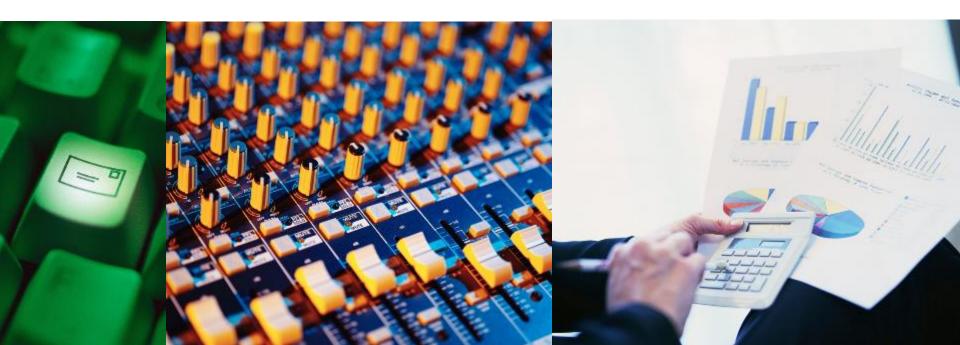
Other (or you're just not sure which unit)

Office of Internal Audit

#### **USF** Records

Under Florida Public Records law, most USF records are public and open to inspection by any person requesting access.

e.g. e-mail, sound recordings, photos, just about anything made or received in the transaction of official business



## Responding to Records Requests



- Inform your Supervisor
- Follow your Unit's written procedures
- Consult USF Policy 0-106
- Contact General Counsel for guidance and assistance
- Be aware, that there may be copying & redaction charges

## Information Technology Resources

Login IDs and passwords are sensitive & confidential

Employees are responsible for all actions taken using

their login ID

- Follow USF information security & proper use standards
- Limit incidental personal use
- Do not violate copyright agreements or state law
- Use of USF computing resources is not completely private.



#### **External Contacts**



What if the media contacts you? University Communications & Marketing USF Policy 0-207



What if you are served a legal process?

Office of the General Counsel

USF Policy 0-103

### External Contacts, more what ifs...



What if you want to serve as an agent or sales representative on USF campuses for an external organization?
Bull Market or Vice President's approval USF Policy 0-018



What if you want to send a request to an elected or appointed official for legislative action?

Office of the Government Relations

USF Policy 0-011

